



Ministry of
JUSTICE

National Offender
Management Service

The Third Sector In Criminal Justice: Future Roles, Opportunities & Challenges

Bettina Crossick

National Offender Management Service

Commissioning Strategies Group

14th June 2012

Overview

- NOMS Commissioning Intentions
- Policy Context for Service Delivery
- Evidence Based Commissioning
- Mentoring and Volunteering grants programme
- Key Reflections

NOMS Commissioning Intentions

- NOMS has completed its **annual** Commissioning round for 2012 -13
- New approach welcomed by providers and stakeholders
- Transforming the Justice system
- Continuing the drive to deliver better outcomes for less money
- Our goal for commissioning and provision of offender services is ultimately to reduce reoffending and protect the public

Policy Context for Service Delivery

- Diversity and choice
- Transparency
- Accountability
- Decentralisation

Evidence Based Commissioning

- Need to understand factors and issues that make a real difference to the lives of individuals
- Need to deliver the desired outcomes
- Challenges for innovative projects and small providers to provide evidence of their impact
- Outcome Projects – NOMS commissioning research to help providers better define and measure intermediate outcomes, rather than relying solely on measures of reoffending.
- Reducing reoffending through a whole system approach

Mentoring and Volunteering grants programme

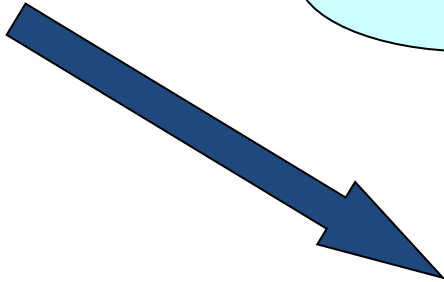
- **Further grant funding over the next 3 years to deliver a consistent approach to mentoring and volunteering**
- Continue to improve working relationship with the voluntary sector – remove barriers and encourage involvement
- Increase offender involvement in development of services
- Develop commissioning guidance for mentoring and volunteer services

Mapping of current volunteering and mentoring opportunities and organisations, including mentoring organisations not currently working in CJS / NOMS.

Gaps

Duplication (may need to diversify)	Areas with no (CJS) V&M services	Lack of volunteers
-------------------------------------	----------------------------------	--------------------

Targeted marketing strategy to reach potential volunteers and volunteering / mentoring organisations.



Services

Opportunities

V&M hub:
accessed by
•Organisations and Services
•Offenders
•Volunteers

Training & toolkits (via CLINKS, MBF, niche organisations)

Virtual campus

- Organisations** working to:
- 1) Increase the number of offender, ex-offender & non-offender volunteers in active service
 - 2) Small organisations with unique volunteer/offender base mobilising volunteers

Key Reflections

- A robust approach to partnership working is CRUCIAL
- Realistic / flexible approach and effective and respectful communication
- Robust and meaningful information sharing agreements
- Challenge is to track impact over time
- (Mentoring) Significant potential as low-cost high-impact enhancement to reducing re-offending strategies